

A black and white photograph of two men in a professional setting. The man in the foreground is wearing glasses and a plaid shirt, looking at a laptop. The man in the background is also looking at the laptop. A white coffee cup is on the table. A large red outline, resembling a speech bubble or a callout, surrounds the text and the coffee cup.

Partner Guide: Charge To Bill

Welcome to Charge To Bill.

Thank you for your interest in becoming a Direct Charge to Bill partner.

Through the Vodacom API Pulse portal, you can use the automated onboarding process as well as purchase the Charge To Bill API once you have been onboarded.

Follow this guide to navigate the API Pulse portal for all services directly related to DCB, including proposal submissions and API products available to partners.



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01 Portal & Registration



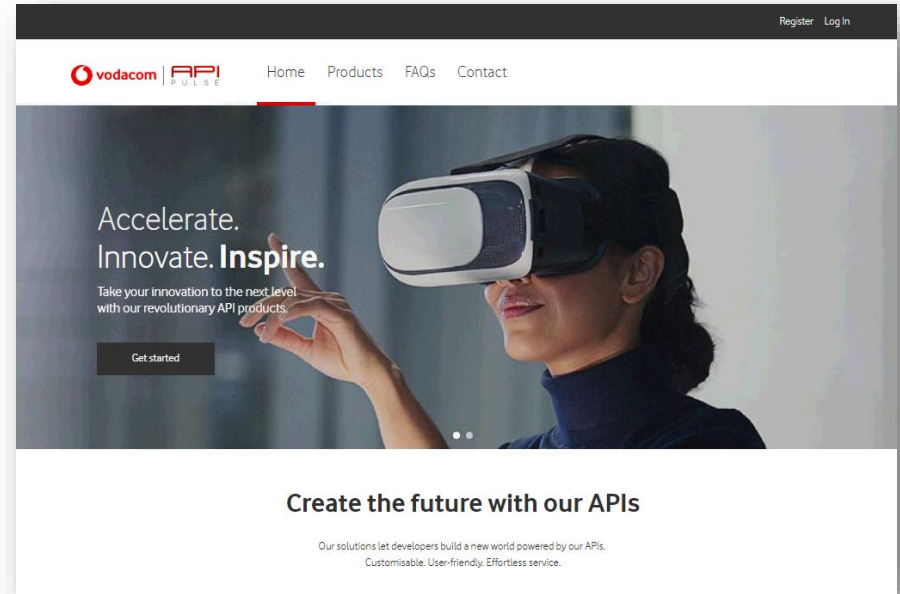
1.1 Portal landing page



You can access the Vodacom API Pulse portal landing page using the following link:

<https://apipulse.vodacom.co.za>

Click on **Products** in the main navigation bar to view and explore all API products available in this section.

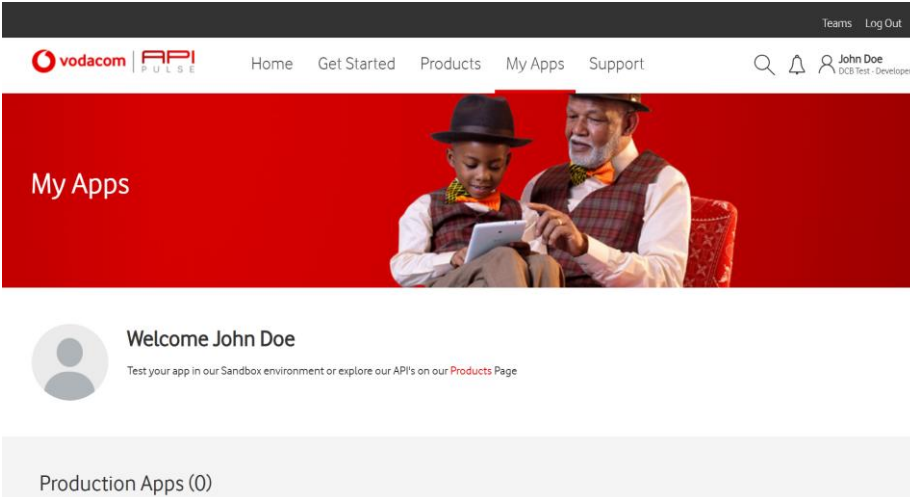


1.6 Your dashboard

Welcome to your profile dashboard.

Here you will be able to view updates to your profile, products and Sandbox apps.

1. The notification area will also provide updates on changes to proposals you have submitted via the API Pulse portal.
2. Click on **Products** in the main navigation bar to view the Product catalogue and select **Charge to Bill**.



The screenshot shows the API Pulse dashboard for a user named John Doe. At the top right, there are links for 'Teams' and 'Log Out'. The main navigation bar includes 'vodacom | API PULSE', 'Home', 'Get Started', 'Products', 'My Apps', and 'Support'. A search icon, a notification bell, and a user profile icon for 'John Doe' (DCB Test - Developer) are also present. Below the navigation bar is a large red banner with the text 'My Apps' and an image of a young boy and an older man looking at a tablet. Underneath the banner, there is a 'Welcome John Doe' message with a profile icon and a link to 'Test your app in our Sandbox environment or explore our API's on our Products Page'. At the bottom, there is a section for 'Production Apps (0)'.

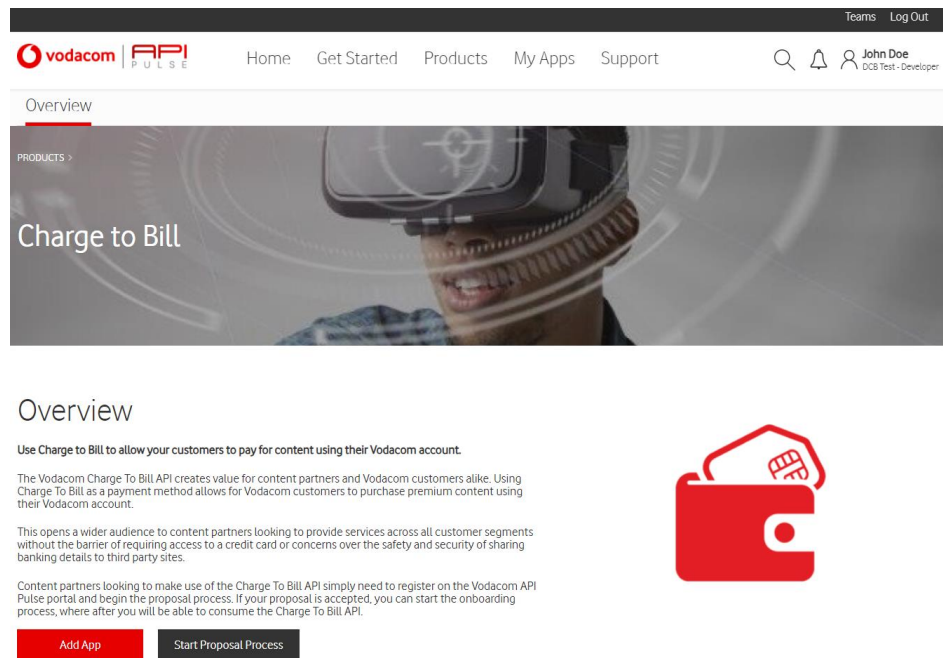
02 DCB Customer Details



2.1 Start proposal process

Once you have clicked on Charge to Bill from the Product catalogue, two options are displayed:

1. Select **Start Proposal Process** to upload your proposal
2. To add and test an app in the sandbox environment, select this option



Teams Log Out

vodafone API PULSE Home Get Started Products My Apps Support John Doe DGB Test - Developer

Overview

Use Charge to Bill to allow your customers to pay for content using their Vodacom account.

The Vodacom Charge To Bill API creates value for content partners and Vodacom customers alike. Using Charge To Bill as a payment method allows for Vodacom customers to purchase premium content using their Vodacom account.

This opens a wider audience to content partners looking to provide services across all customer segments without the barrier of requiring access to a credit card or concerns over the safety and security of sharing banking details to third party sites.

Content partners looking to make use of the Charge To Bill API simply need to register on the Vodacom API Pulse portal and begin the proposal process. If your proposal is accepted, you can start the onboarding process, where after you will be able to consume the Charge To Bill API.

Add App Start Proposal Process



2.2 Customer type: New or Existing



As a new DCB Partner requesting use of APIs on the portal, you will be required to enter your company details.

1. Select Yes if you have an existing API Pulse Charge to Bill agreement and No if you are a new customer
2. Click on **Next**

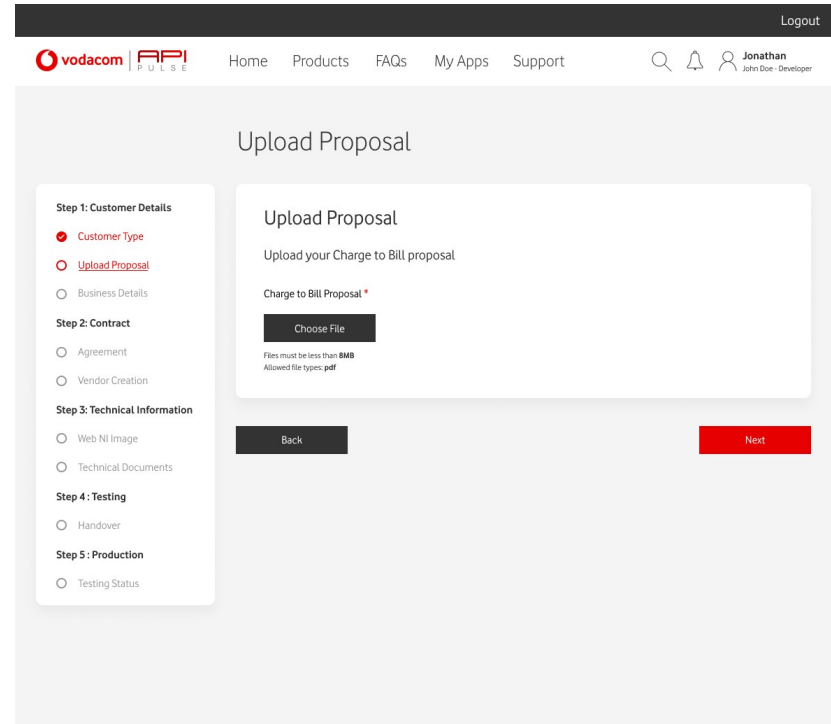
The screenshot shows the API Pulse portal interface. At the top, there is a navigation bar with the Vodacom API Pulse logo, a search icon, a notification bell, and a user profile for Jonathan (John Doe - Developer) with a Logout button. Below the navigation bar, the main content area displays a question: "Do you have an existing Charge to Bill agreement?". There are two radio button options: "No, I do not have an existing Charge to Bill agreement" (which is selected and has a green checkmark) and "Yes, I have an existing Charge to Bill agreement". Below the options are "Cancel" and "Next" buttons. On the left side, there is a sidebar menu with the following steps: Step 1: Customer Details (with "Customer Type" selected), Step 2: Contract, Step 3: Technical Information, Step 4: Testing, and Step 5: Production.

2.3 Upload proposal

Please ensure that your proposal covers the required criteria outlined under the business case requirements.

1. Download the proposal guideline
2. Complete and upload your proposal
3. Once uploaded, click on **Next**

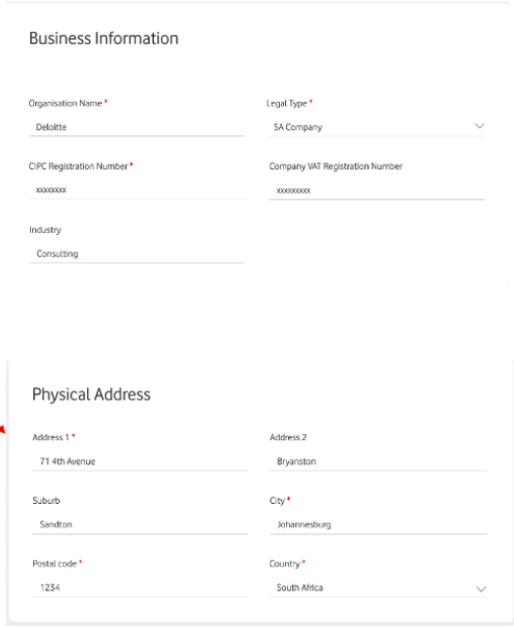
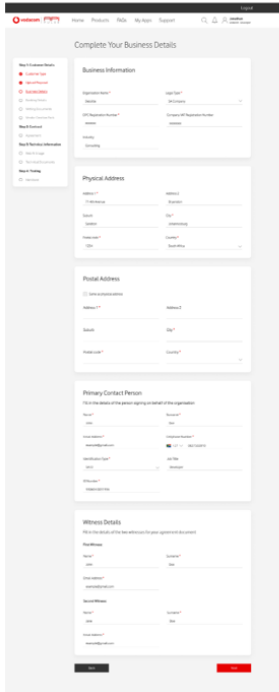
Note: Your proposal document must be submitted in **pdf format** and cannot exceed **8Mb in size**.



The screenshot shows the 'Upload Proposal' page in the API PULSE application. The page has a dark header with the 'vodafone | API PULSE' logo on the left and a 'Logout' link on the right. Below the header is a navigation bar with links for 'Home', 'Products', 'FAQs', 'My Apps', and 'Support'. On the right side of the navigation bar, there is a search icon, a notification bell, and a user profile for 'Jonathan John Doe - Developer'. The main content area is titled 'Upload Proposal' and contains a progress indicator on the left and a main form area on the right. The progress indicator is divided into five steps: 'Step 1: Customer Details', 'Step 2: Contract', 'Step 3: Technical Information', 'Step 4: Testing', and 'Step 5: Production'. Under 'Step 1: Customer Details', 'Customer Type' is selected with a red dot, and 'Upload Proposal' is highlighted with a red underline. Under 'Step 2: Contract', 'Agreement' and 'Vendor Creation' are listed. Under 'Step 3: Technical Information', 'Web NI Image' and 'Technical Documents' are listed. Under 'Step 4: Testing', 'Handover' is listed. Under 'Step 5: Production', 'Testing Status' is listed. The main form area is titled 'Upload Proposal' and contains the text 'Upload your Charge to Bill proposal'. Below this is a section for 'Charge to Bill Proposal *' with a 'Choose File' button. A note below the button states 'Files must be less than 8MB' and 'Allowed file types: pdf'. At the bottom of the form area, there are 'Back' and 'Next' buttons.

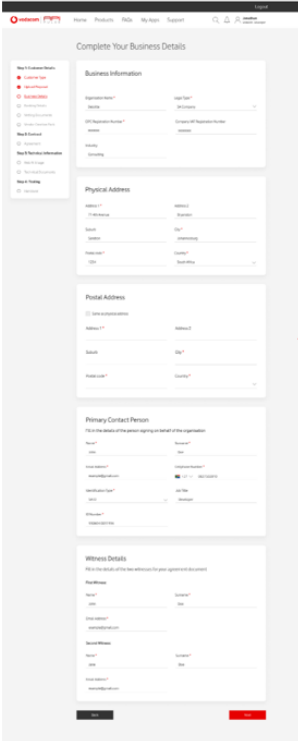
2.4 Business information

In this section it is important to complete all fields in the form to ensure that your proposal application is not delayed due to incomplete information.



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In this section it is important to complete all fields in the form to ensure that your proposal application is not delayed due to incomplete information.



Postal Address

Same as physical address

Address 1 * Address 2

Suburb City *

Postal code * Country *

Primary Contact Person

Fill in the details of the person signing on behalf of the organisation

Name * Surname *

John Doe

Email Address * Colophone Number *

example@gmail.com +27 0827502810

Identification Type * Job Title

SA ID Developer

ID Number *

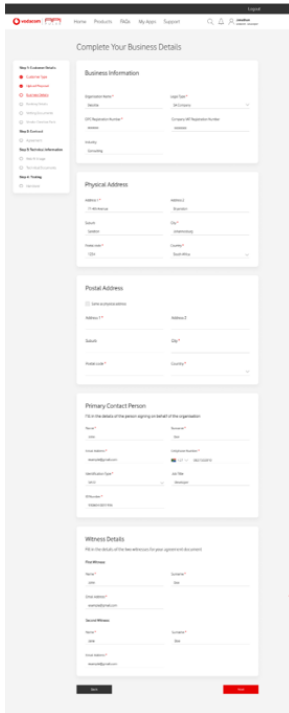
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2.4 Business information

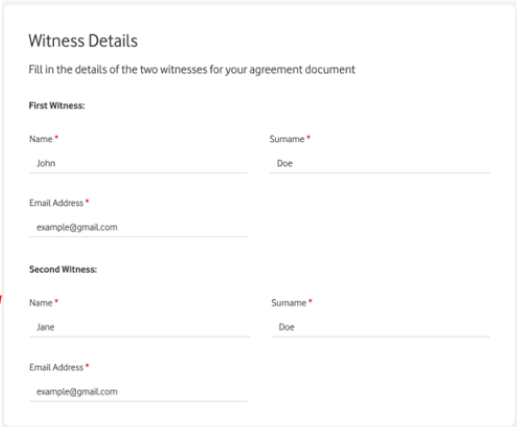
In this section it is important to complete all fields in the form to ensure that your proposal application is not delayed due to incomplete information.

This completes your application process.

Click on **Next** to proceed



The screenshot shows a web form titled "Complete Your Business Details" with a sidebar navigation menu. The main content area contains several sections: "Business Information" (with fields for company name, address, and phone), "Physical Address" (with fields for street, city, state, and zip), "Postal Address" (with fields for street, city, state, and zip), "Primary Contact Person" (with fields for name, title, email, and phone), and "Witness Details" (with fields for name, title, email, and phone). A red arrow points from the "Witness Details" section of this form to a larger, detailed view of the same section on the right.



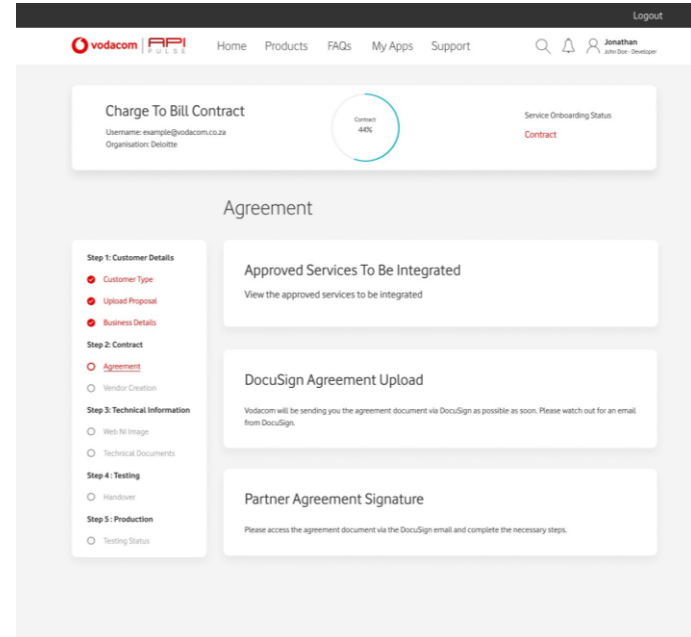
The detailed view of the "Witness Details" form is titled "Witness Details" and includes the instruction "Fill in the details of the two witnesses for your agreement document". It contains two sections: "First Witness:" and "Second Witness:". Each section has fields for "Name" (with a sub-field for "Surname"), "Email Address", and "Phone". The "First Witness" fields are pre-filled with "John", "Doe", and "example@gmail.com". The "Second Witness" fields are pre-filled with "Jane", "Doe", and "example@gmail.com".

03 DCB Agreement



3.1 Agreement

1. View the list of services approved to be integrated
2. Your agreement will be managed via DocuSign and you will receive email communication directly from DocuSign
3. View the update of your agreement status as you progress through the following stages:
 - API Pulse to upload agreement in DocuSign
 - Developer to sign agreement in DocuSign
 - API Pulse to countersign agreement in DocuSign



The screenshot displays the 'Charge To Bill Contract' onboarding page. At the top, there is a navigation bar with the 'vodafone | API PULSE' logo, 'Home', 'Products', 'FAQs', 'My Apps', 'Support', a search icon, and a user profile for 'Jonathan' (API Dev Developer) with a 'Logout' link. The main content area features a 'Charge To Bill Contract' card with a progress indicator showing 'Current 44%' and a 'Service Onboarding Status' section with a 'Contract' link. Below this is an 'Agreement' section with a progress sidebar and three main content boxes: 'Approved Services To Be Integrated', 'DocuSign Agreement Upload', and 'Partner Agreement Signature'.

Charge To Bill Contract
Username: example@vodafone.co.za
Organisation: Deloitte

Current: 44%

Service Onboarding Status
[Contract](#)

Agreement

Step 1: Customer Details

- Customer Type
- Upload Proposal
- Business Details

Step 2: Contract

- [Agreement](#)
- Vendor Creation

Step 3: Technical Information

- Web NI Image
- Technical Documents

Step 4: Testing

- Handover

Step 5: Production

- Testing Status

Approved Services To Be Integrated
View the approved services to be integrated

DocuSign Agreement Upload
Vodafone will be sending you the agreement document via DocuSign as possible as soon. Please watch out for an email from DocuSign.

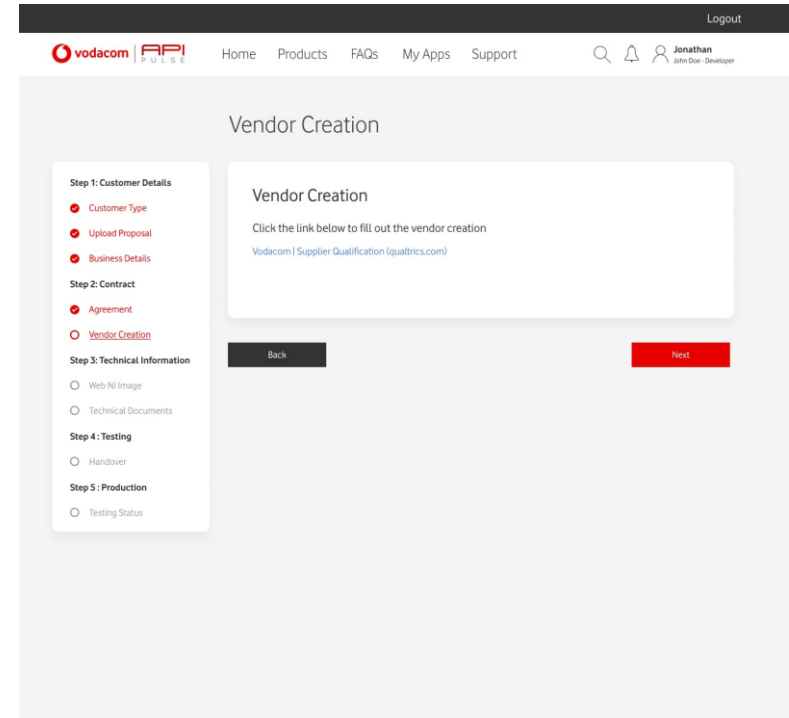
Partner Agreement Signature
Please access the agreement document via the DocuSign email and complete the necessary steps.

3.2 Vendor creation

Now that your DCB agreement has been submitted:

1. Click on **Vendor Creation** link provided, to complete the Vendor Creation process.

While completing the Vendor Creation process, you can continue with the onboarding process on the API Pulse Portal.

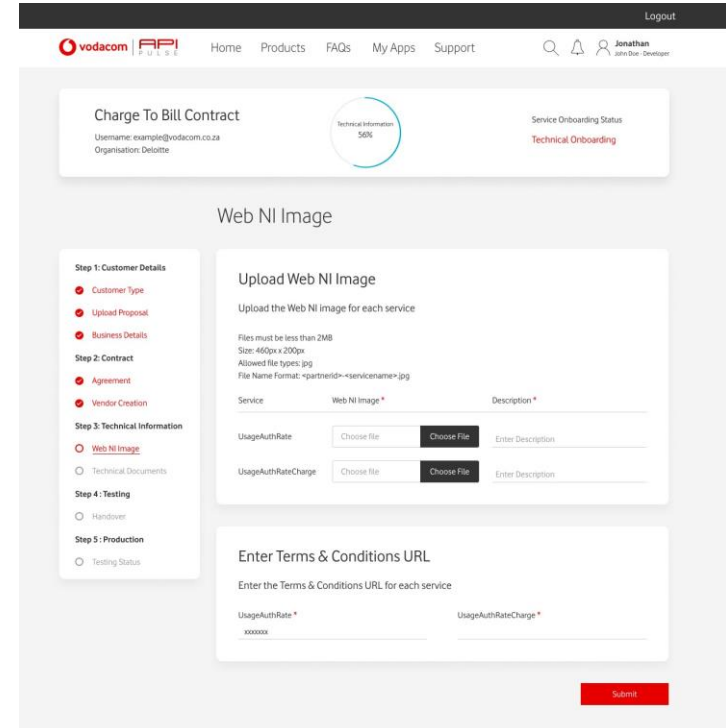


04 **Technical Information**



4.1 Web NI Image

1. Upload a Web NI Image for each approved Service
2. Enter the Terms & Conditions URLs for each approved service and click on **Submit**



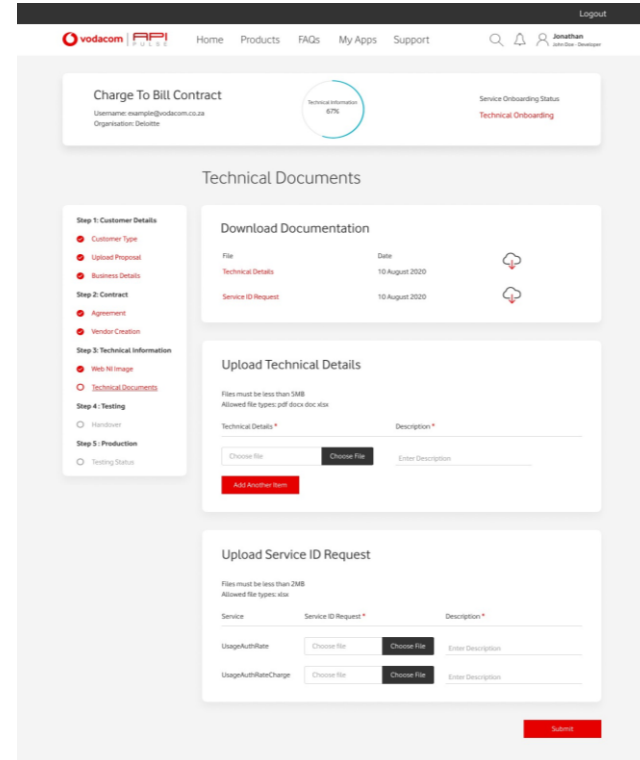
The screenshot displays the 'Charge To Bill Contract' page in the API Pulse system. At the top, there is a navigation bar with the Vodacom and API Pulse logos, and a user profile for Jonathan (John Doe - Developer). The main content area shows contract details: 'Charge To Bill Contract', 'Username: example@vodacom.co.za', 'Organisation: Deloitte', and 'Technical Information: 56%'. A 'Service Onboarding Status' indicator shows 'Technical Onboarding'. The 'Web NI Image' section is active, featuring a progress sidebar on the left with steps: Step 1: Customer Details (Customer Type, Upload Proposal, Business Details), Step 2: Contract (Agreement, Vendor Creation), Step 3: Technical Information (Web NI Image, Technical Documents), Step 4: Testing (Handover), and Step 5: Production (Testing Status). The 'Web NI Image' step is selected. The main form area is titled 'Upload Web NI Image' and instructs users to upload images for each service. It lists requirements: files must be less than 2MB, size 469px x 200px, allowed file types are .jpg, and file name format is <partnerid>-<servicename>.jpg. The form contains two rows of input fields for 'UsageAuthRate' and 'UsageAuthRateCharge', each with a 'Choose File' button and an 'Enter Description' field. Below this is the 'Enter Terms & Conditions URL' section, which has two input fields for 'UsageAuthRate' and 'UsageAuthRateCharge'. A red 'Submit' button is located at the bottom right of the form area.

4.2 Technical Documents

Your storyboard outlines the full customer journey from discovery to conversion.

1. Download the technical details and Service ID Request documents
2. Upload your technical details document
3. Upload a Service ID Request for each approved service and click **Submit**

Once your technical documents are approved, you will receive an email with your QA credentials to complete testing.



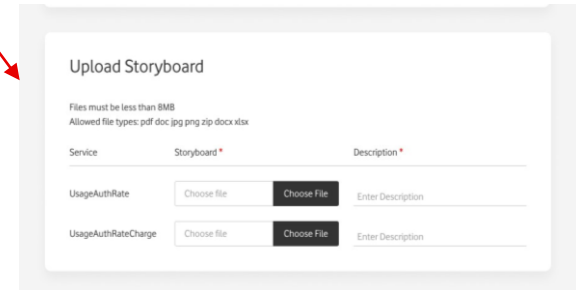
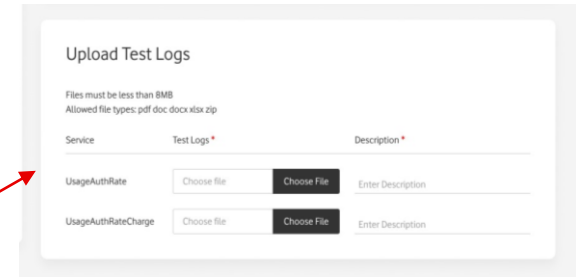
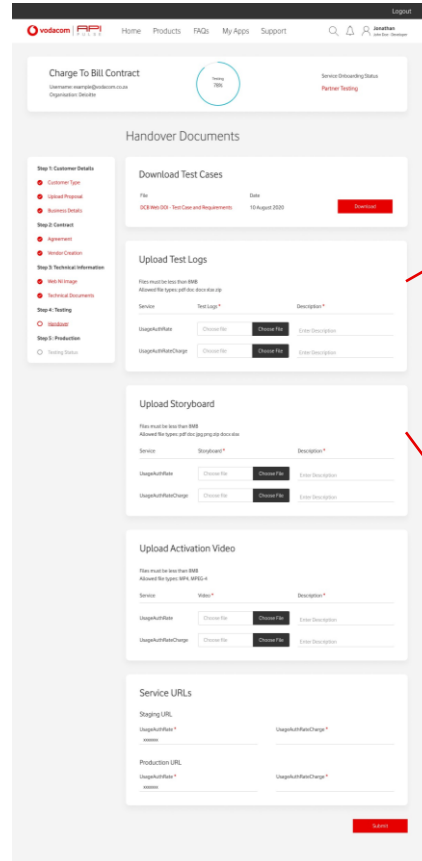
05 Handover Documents



5.1 Handover Documents

1. Download the Test Cases guideline
2. Upload your Test Logs for each approved service
3. Upload a storyboard for each approved service
4. Upload an activation video for each approved service
5. Enter the Staging and Production Service URLs for each approved service

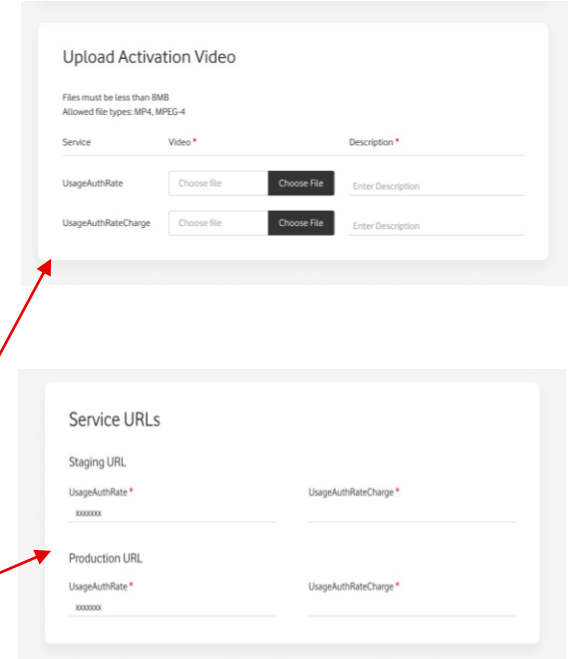
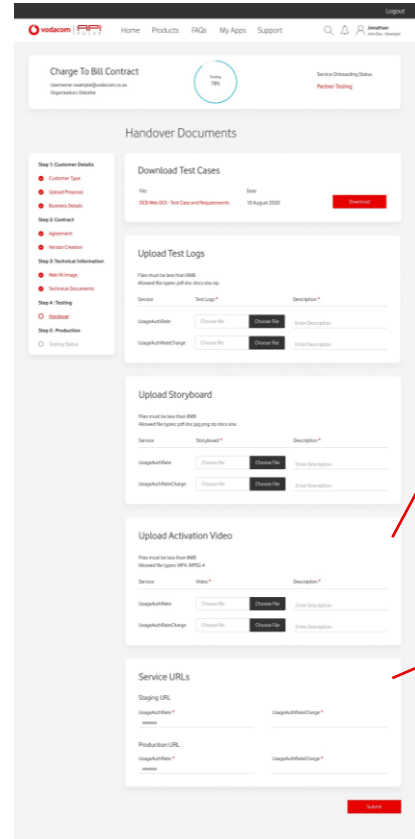
Uploads cannot exceed 8MB and accepted file types include: PDF, Image file (jpeg, jpg or png), txt file or Excel (xls or xlsx).



5.1 Handover Documents

1. Download the Test Cases guideline
2. Upload your Test Logs for each approved service
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Uploads cannot exceed 8MB and accepted file types include: PDF, Image file (jpeg, jpg or png), txt file or Excel (xls or xlsx).

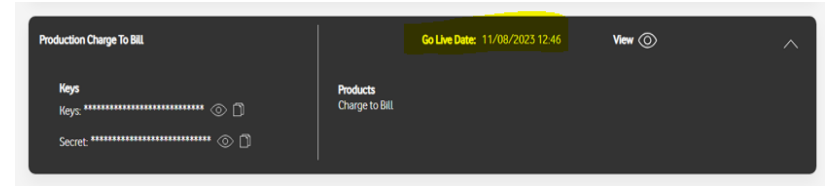


06 Production



6.1 Production Credentials

When your handover documents are approved, you will receive an email notifying you that your production credentials are available on the API Pulse Portal under Charge to Bill in My Apps tab.



6.2 Production URL

Once you have connected to the API Pulse Production URL, click the **Yes, Confirmed** and **Submit**

Please wait for the email notification to Confirm you can go live with your services.

