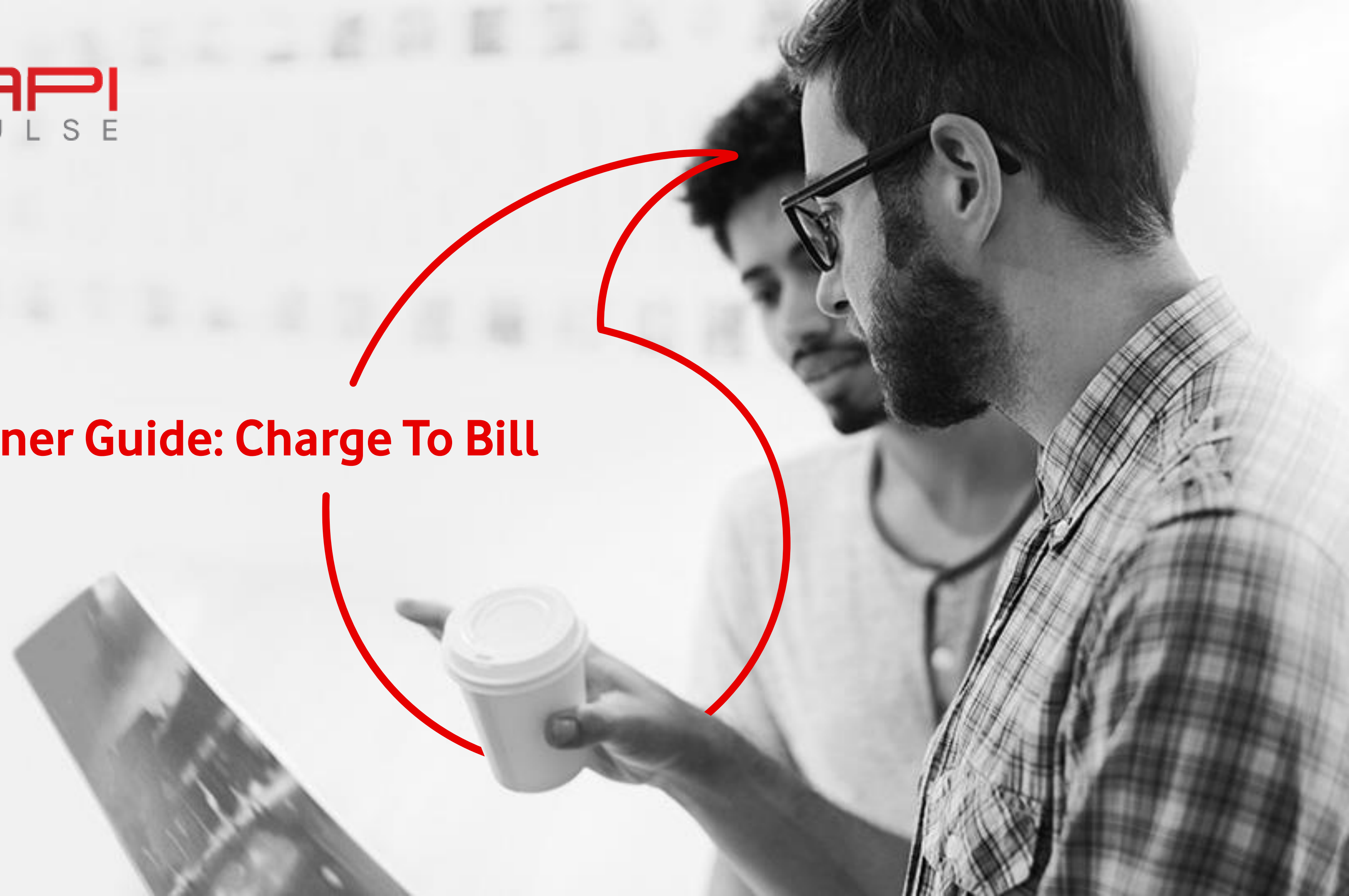
API PULSE

Partner Guide: Charge To Bill



Welcome to Charge To Bill.

Thank you for your interest in becoming a Direct Charge to Bill partner.

Through the Vodacom API Pulse portal, you can use the automated onboarding process as well as purchase the Charge To Bill API once you have been onboarded.

Follow this guide to navigate the API Pulse portal for all services directly related to DCB, including proposal submissions and API products available to partners.

Contents

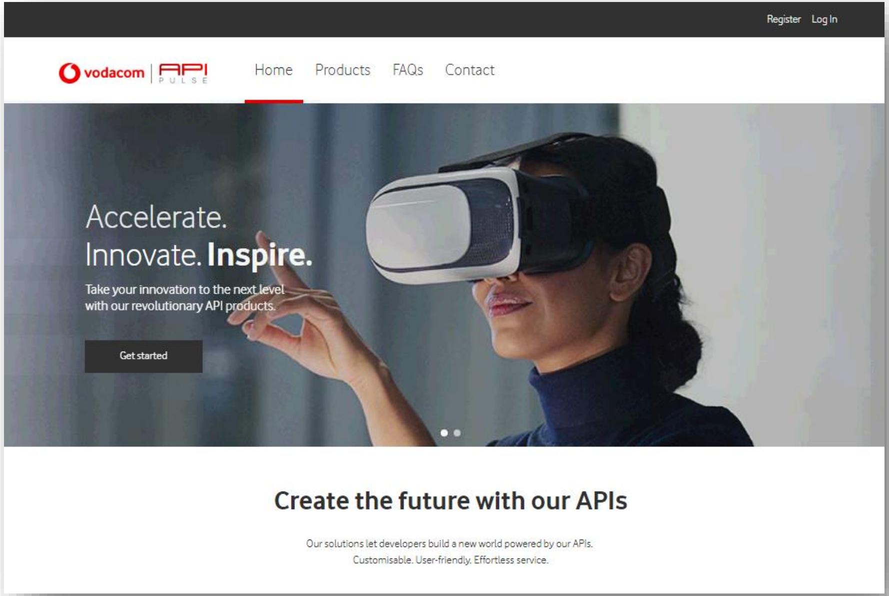
01 Portal & Registration

1.1 Portal landing page

You can access the Vodacom API Pulse portal landing page using the following link:

https://apipulse.vodacom.co.za

Click on Products in the main navigation bar to view and explore all API products available in this section.



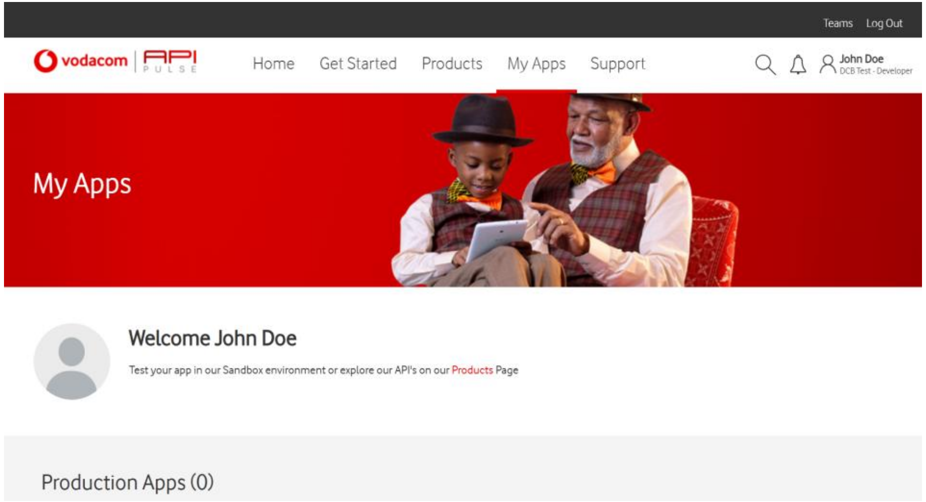
1.6 Your dashboard

Welcome to your profile dashboard.

Here you will be able to view updates to your profile, products and Sandbox apps.

1. The notification area will also provide updates on changes to proposals you have submitted via the API Pulse portal.

2. Click on Products in the main navigation bar to view the Product catalogue and select Charge to Bill .

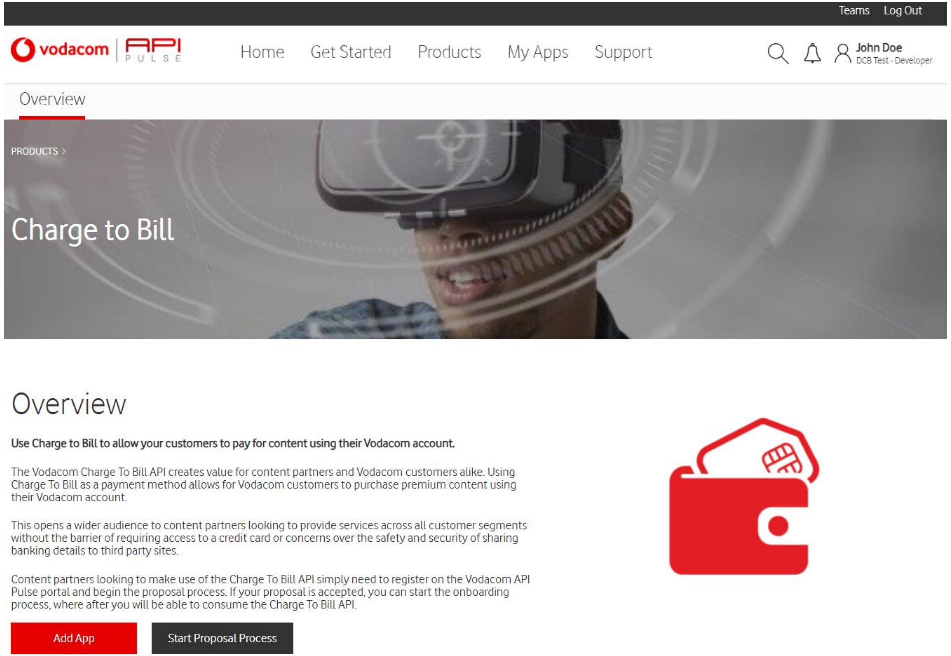


02 DCB Customer Details

2.1 Start proposal process

Once you have clicked on Charge to Bill from the Product catalogue, two options are displayed:

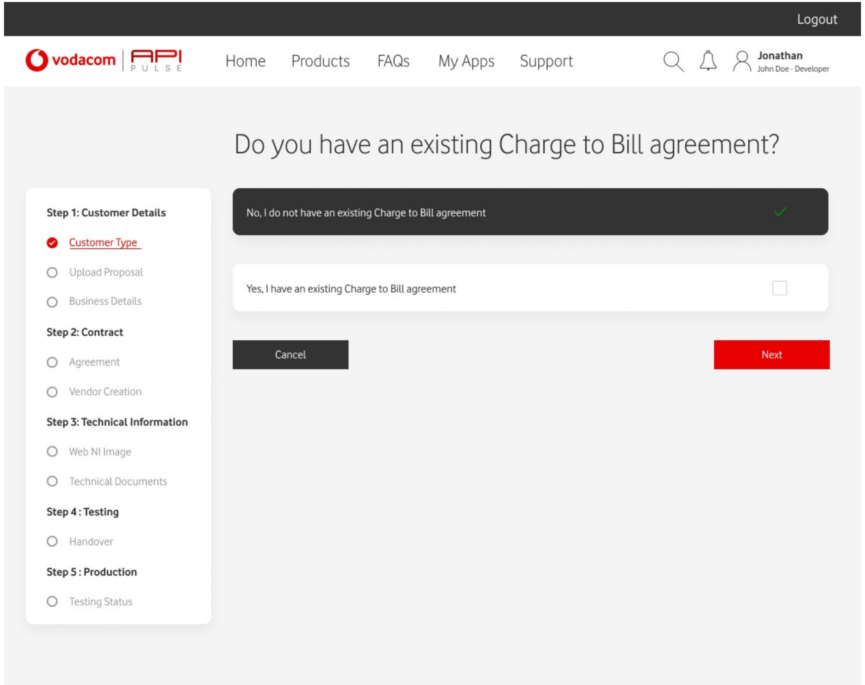
1. Select Start Proposal Process to upload your proposal
2. To add and test an app in the sandbox environment, select this option



2.2 Customer type: New or Existing

As a new DCB Partner requesting use of APIs on the portal, you will be required to enter your company details.

1. Select Yes if you have an existing API Pulse Charge to Bill agreement and No if you are a new customer
2. Click on Next

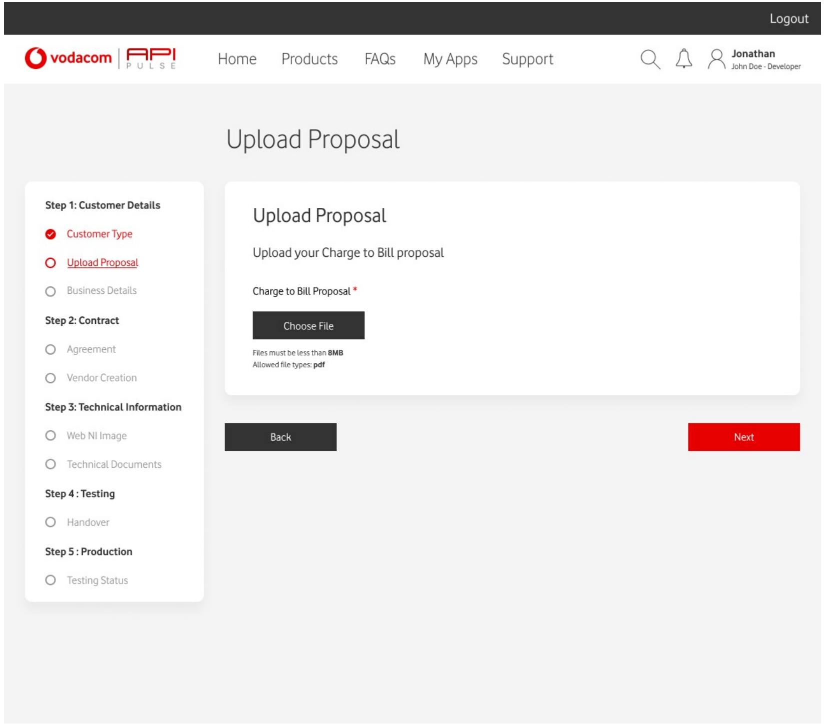


2.3 Upload proposal

Please ensure that your proposal covers the required criteria outlined under the business case requirements.

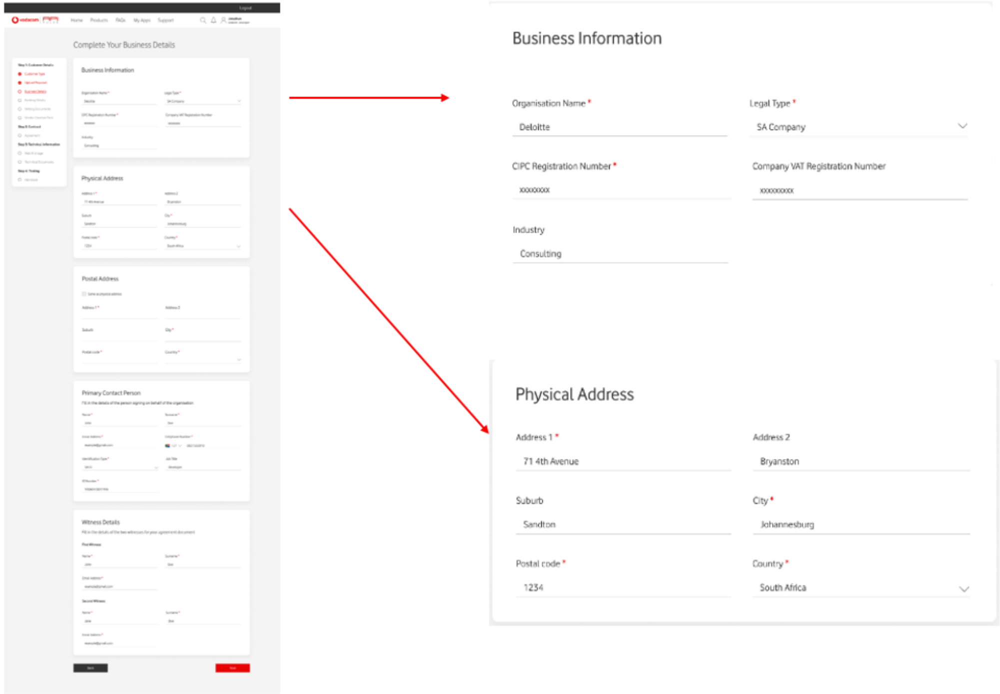
1. Download the proposal guideline
2. Complete and upload your proposal
3. Once uploaded, click on Next

Note: Your proposal document must be submitted in pdf format and cannot exceed 8Mb in size.



2.4 Business information

In this section it is important to complete all fields in the form to ensure that your proposal application is not delayed due to incomplete information.



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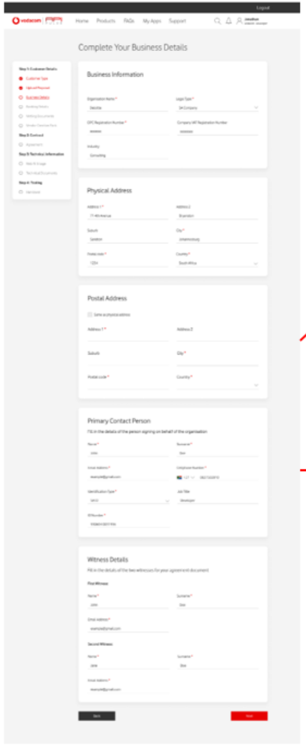

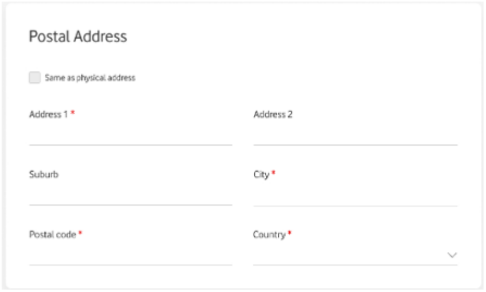

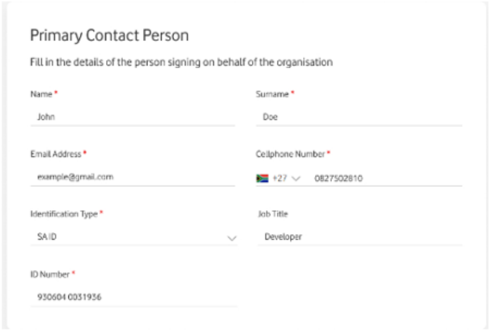

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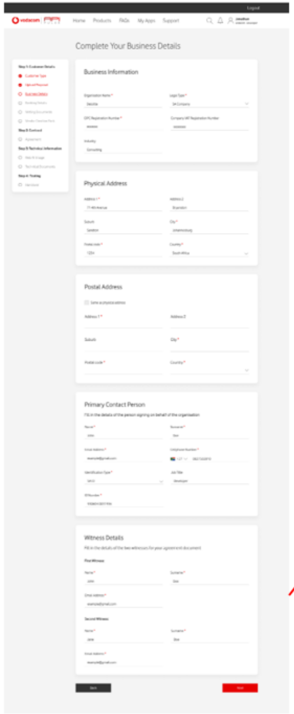
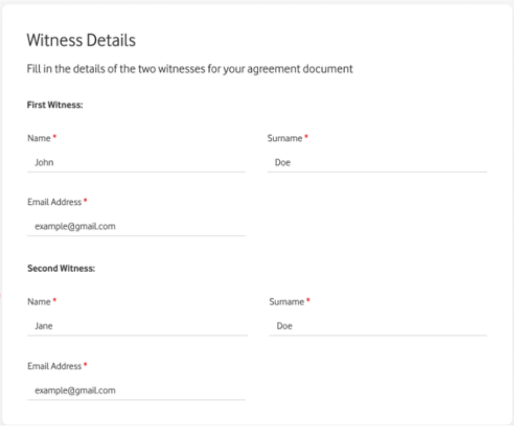
This completes your application process.

Click on Next to proceed





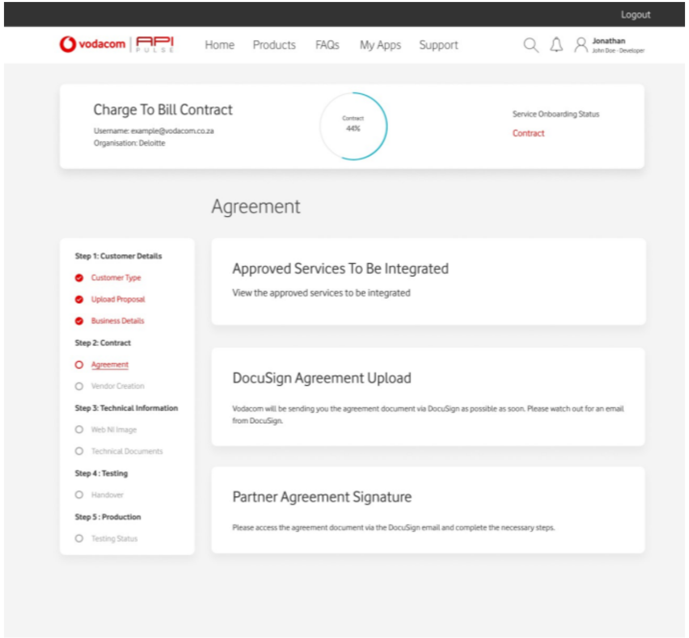
03 DCB Agreement

3.1 Agreement

1. View the list of services approved to be integrated

2. Your agreement will be managed via DocuSign and you will receive email communication directly from DocuSign
3. View the update of your agreement status as you progress through the following stages:

- API Pulse to upload agreement in DocuSign
- Developer to sign agreement in DocuSign
- API Pulse to countersign agreement in DocuSign

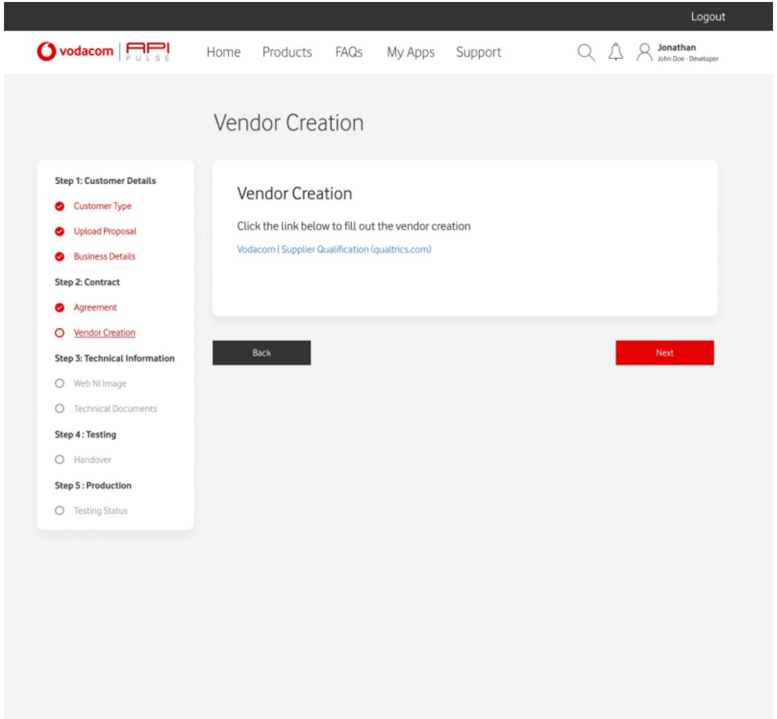


3.2 Vendor creation

Now that your DCB agreement has been submitted:

1. Click on Vendor Creation link provided, to complete the Vendor Creation process.

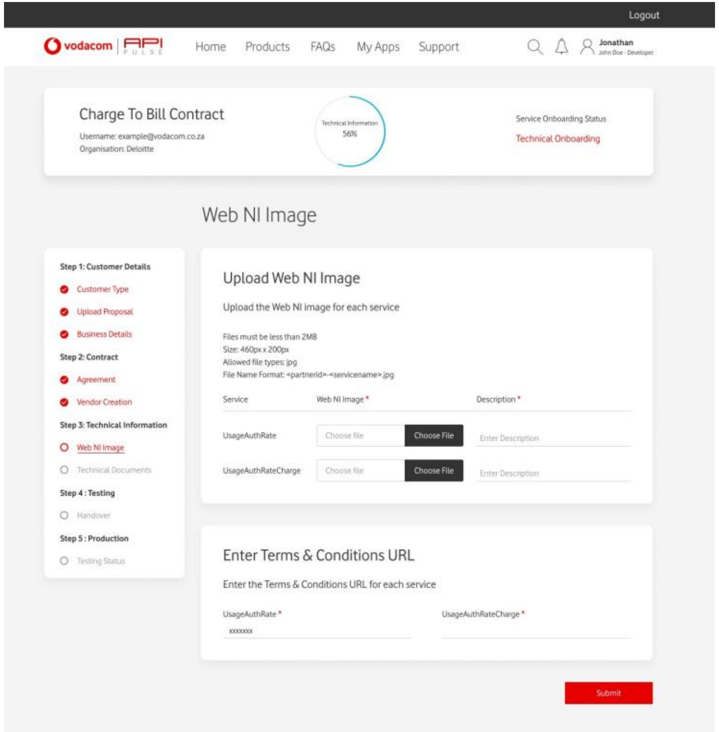
While completing the Vendor Creation process, you can continue with the onboarding process on the API Pulse Portal.



04 Technical Information

4.1 Web NI Image

1. Upload a Web NI Image for each approved Service
2. Enter the Terms & Conditions URLs for each approved service and click on Submit

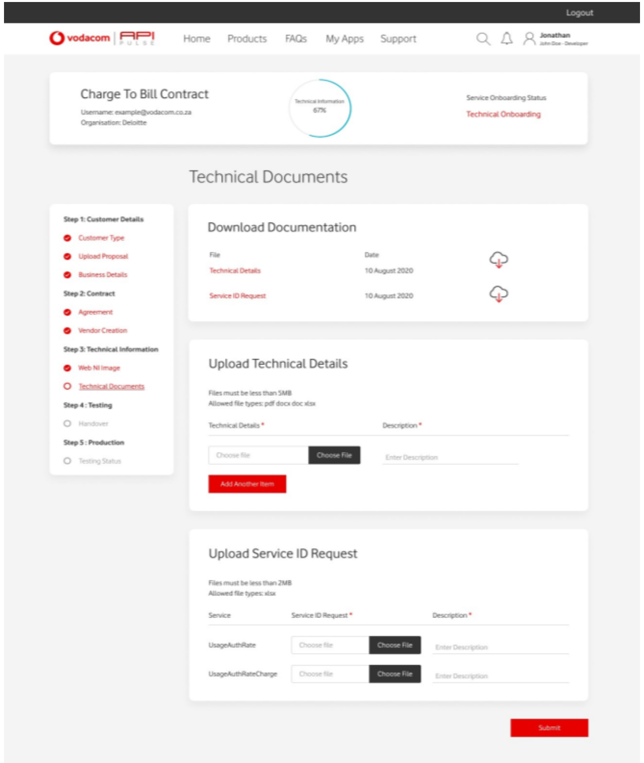


4.2 Technical Documents

Your storyboard outlines the full customer journey from discovery to conversion.

1. Download the technical details and Service ID Request documents
2. Upload your technical details document
3. Upload a Service ID Request for each approved service and click Submit

Once your technical documents are approved, you will receive an email with your QA credentials to complete testing.

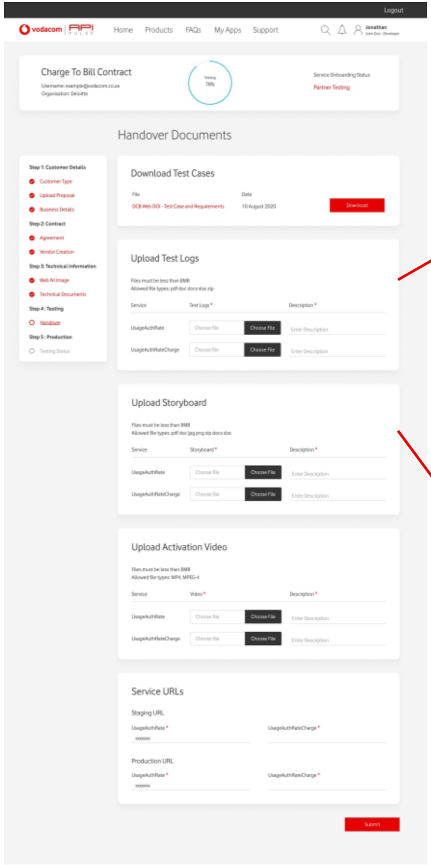


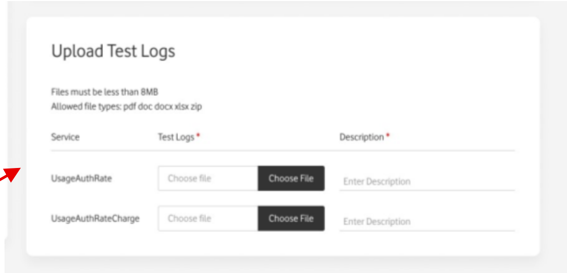
05 Handover Documents

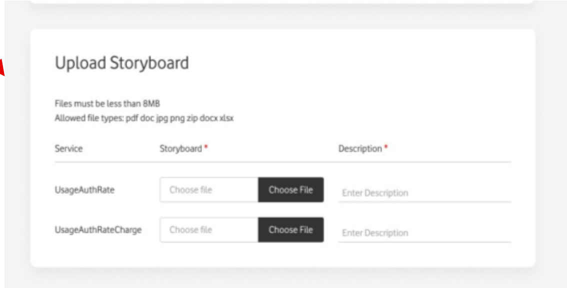
5.1 Handover Documents

1. Download the Test Cases guideline
2. Upload your Test Logs for each approved service
3. Upload a storyboard for each approved service
4. Upload an activation video for each approved service
5. Enter the Staging and Production Service URLs for each approved service

Uploads cannot exceed 8MB and accepted file types include: PDF, Image file (jpeg, jpg or png), txt file or Excel (xls or xlsx).







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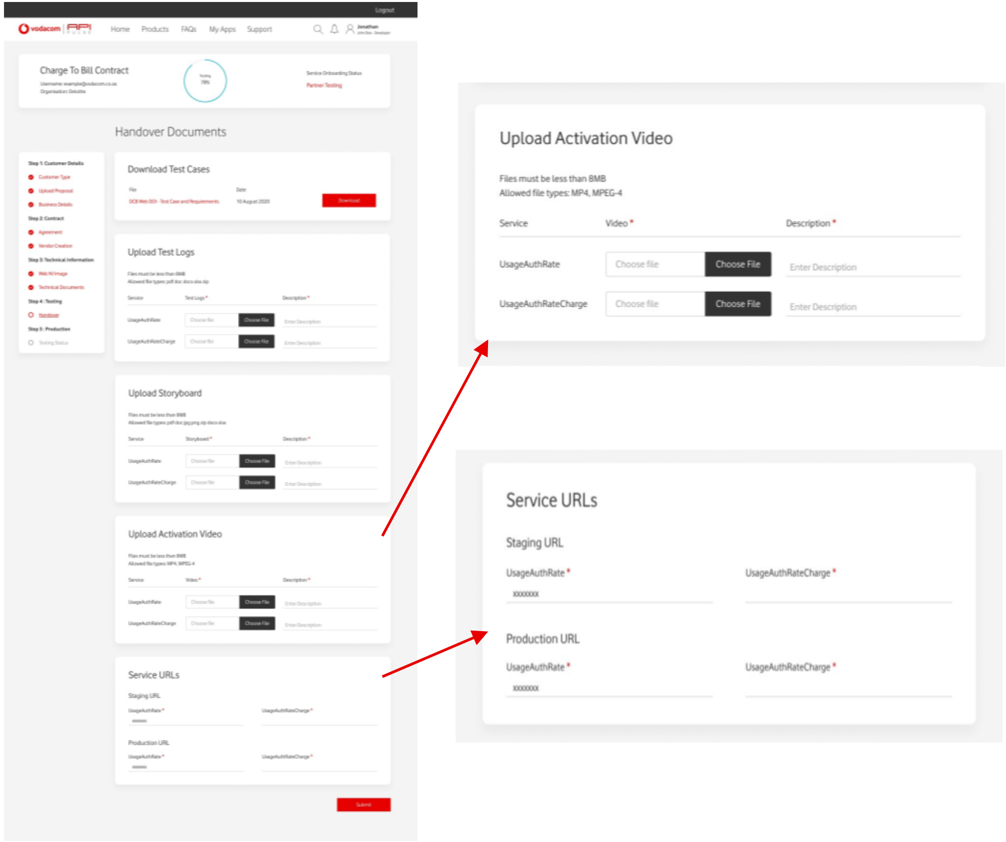

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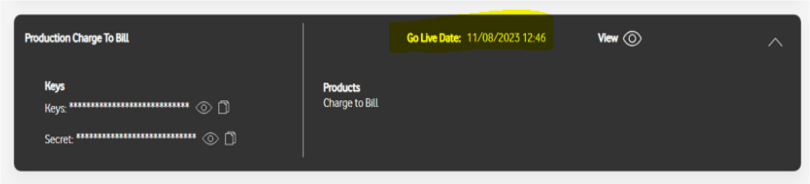
Production

6.1 Production Credentials

When your handover documents are approved, you will receive an email notifying you that your production credentials are available on the API Pulse Portal under Charge to Bill in My Apps tab.



6.2 Production URL

Once you have connected to the API Pulse Production URL, click the Yes, Confirmed and Submit

Please wait for the email notification to Confirm you can go live with your services.